

**Summary of Benefits and Coverage: What this Plan Covers & What it Costs**

**Coverage for: Individual and/or Family | Plan Type: HMO**



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.floridablue.com](http://www.floridablue.com) or by calling 1-800-352-2583. In the event there is a conflict between this summary and your Florida Blue coverage documents the terms and conditions of the coverage documents will control.

| Important Questions                                      | Answers  | Why this Matters:   |
|--|--|---|
| What is the overall deductible?                          | \$0  | See the chart starting on page 2 for your costs for services this plan covers.  |
| Are there other deductibles for specific services?       | No.  | You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.  |
| Is there an <u>out-of-pocket limit</u> on my expenses?   | Yes. In-Network: <b>\$3,000</b> Per Person/ <b>\$6,000</b> Family. Out-Of-Network: <b>Not Applicable</b>                                     | The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.  |
| What is not included in the <u>out-of-pocket limit</u> ? | Premium, balance-billed charges, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .  |
| Is there an overall annual limit on what the plan pays?  | No.  | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.  |
| Does this plan use a <u>network of providers</u> ?       | Yes. For a list of <b>participating providers</b> , see <a href="http://www.floridablue.com">www.floridablue.com</a> or call 1-800-352-2583. | If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> . |
| Do I need a referral to see a <u>specialist</u> ?        | No.  | You can see the <b>specialist</b> you choose without permission from this plan.   |
| Are there services this plan doesn't cover?              | Yes.   | Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <b>excluded services</b> .   |

**Questions:** Call 1-800-352-2583 or visit us at [www.floridablue.com](http://www.floridablue.com). If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.floridablue.com](http://www.floridablue.com) or call 1-800-352-2583 to request a copy.



- **Copays** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copays** and **coinsurance** amounts.

| Common Medical Event                                   | Services You May Need                            | Your cost if you use a  |                         | Limitations & Exceptions  |
|--|--|---|-------------------------|---|
|  |  | In-Network Provider   | Out-Of-Network Provider |   |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$20 Copay  | Not Covered             | Physician administered drugs may have higher cost shares.   |
|  | Specialist visit                                 | \$45 Copay  | Not Covered             | Physician administered drugs may have higher cost shares.   |
|  | Other practitioner office visit                  | \$45 Copay  | Not Covered             | Physician administered drugs may have higher cost shares.   |
|  | Preventive care/ screening/immunization          | No Charge   | Not Covered             | Physician administered drugs may have higher cost shares.   |
| If you have a test                                     | Diagnostic test (x-ray, blood work)              | Independent Clinical Lab: \$20 Copay/ Independent Diagnostic Testing Center: \$50 Copay | Not Covered             | Tests performed in hospitals may have higher cost share.  |
|  | Imaging (CT/PET scans, MRIs)                     | Physician Office: \$75 Copay/ Independent Diagnostic Testing Center: \$75 Copay         | Not Covered             | Prior authorization may be required. Tests performed in hospitals may have higher cost share.   |
| If you need drugs to treat your illness or condition   | Generic drugs                                    | \$15 Copay per prescription at retail, \$30 Copay per prescription by mail              | Not Covered             | Up to 30 day supply for retail, 90 day supply for mail order. Responsible Rx programs such as Prior Authorization may apply. See Medication Guide for more information. |

| Common Medical Event  | Services You May Need                          | Your cost if you use a   |                         | Limitations & Exceptions   |
|---|--|--|-------------------------|--|
|   |  | In-Network Provider  | Out-Of-Network Provider |  |
| More information about <b>prescription drug coverage</b> is available at <a href="http://www.floridablue.com">www.floridablue.com</a> . | Preferred brand drugs                          | \$40 Copay per prescription at retail, \$80 Copay per prescription by mail   | Not Covered             | Up to 30 day supply for retail, 90 day supply for mail order.  |
|   | Non-preferred brand drugs                      | \$55 Copay per prescription at retail, \$110 Copay per prescription by mail  | Not Covered             | Up to 30 day supply for retail, 90 day supply for mail order.  |
|   | Specialty drugs                                | \$100 Copay per prescription   | Not Covered             | Not covered through Mail Order. Up to 30 day supply for retail.  |
| <b>If you have outpatient surgery</b>   | Facility fee (e.g., ambulatory surgery center) | Ambulatory Surgical Center: \$200 Copay/ Hospital: \$300 Copay               | Not Covered             | —————none—————   |
|   | Physician/surgeon fees                         | No Charge  | Not Covered             | —————none—————   |
| <b>If you need immediate medical attention</b>  | Emergency room services                        | \$250 Copay  | \$250 Copay             | —————none—————   |
|   | Emergency medical ground transportation        | No Charge  | No Charge               | Out-of-Network only covered for emergencies. Air transport only at Florida Blue book rate. May be balanced billed. |
|   | Urgent care                                    | \$50 Copay   | Not Covered             | —————none—————   |
| <b>If you have a hospital stay</b>  | Facility fee (e.g., hospital room)             | \$300 Copay per day / \$1,200 maximum  | Not Covered             | Inpatient Rehab Services limited to 30 days.   |
|   | Physician/surgeon fee                          | No Charge  | Not Covered             | —————none—————   |
| <b>If you have mental health, behavioral health, or substance abuse needs</b>   | Mental/Behavioral health outpatient services   | Physician Office: \$35 Copay/ Hospital: \$200 Copay                          | Not Covered             | —————none—————   |
|   | Mental/Behavioral health inpatient services    | Physician Services: No Charge/ Hospital: \$150 Copay per day / \$750 maximum | Not Covered             | —————none—————   |
|   | Substance use disorder outpatient services     | Physician Office: \$35 Copay/ Hospital: \$200 Copay                          | Not Covered             | —————none—————   |

| Common Medical Event   | Services You May Need                     | Your cost if you use a  |                         | Limitations & Exceptions   |
|--|---|---|-------------------------|--|
|  |   | In-Network Provider   | Out-Of-Network Provider |  |
|  | Substance use disorder inpatient services | Physician Services: No Charge/<br>Hospital: \$150 Copay per day /<br>\$750 maximum                        | Not Covered             | _____none_____   |
| If you are pregnant  | Prenatal and postnatal care               | \$20 Copay  | Not Covered             | _____none_____   |
|  | Delivery and all inpatient services       | Physician Services: No Charge/<br>Hospital: \$300 Copay per day /<br>\$1,200 maximum                      | Not Covered             | _____none_____   |
| If you need help recovering or have other special health needs | Home health care                          | No Charge   | Not Covered             | Coverage limited to 40 visits.   |
|  | Rehab services                            | Physician Office: \$20 Copay/<br>Outpatient Rehab Center: \$20 Copay/<br>Spinal Manipulations: \$35 Copay | Not Covered             | Coverage limited to 30 visits, including 26 manipulations. Services performed in hospitals may have a higher cost-share. |
|  | Habilitation services                     | Not Covered   | Not Covered             | Not Covered  |
|  | Skilled nursing care                      | \$100 Copay per day / \$500 maximum   | Not Covered             | Coverage limited to 45 days.   |
|  | Durable medical equipment                 | \$50 Copay  | Not Covered             | _____none_____   |
|  | Hospice service                           | No Charge   | Not Covered             | _____none_____   |
| If your child needs dental or eye care                         | Eye exam                                  | Not Covered   | Not Covered             | Not Covered  |
|  | Glasses                                   | Not Covered   | Not Covered             | Not Covered  |
|  | Dental check-up                           | Not Covered   | Not Covered             | Not Covered  |

### Excluded Services & Other Covered Services:

| Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <a href="#">excluded services</a> .)   |  |   |
|--|--|---|
| <ul style="list-style-type: none"> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery</li> <li>Dental care (Adult)</li> <li>Habilitation services</li> <li>Hearing aids</li> </ul> | <ul style="list-style-type: none"> <li>Infertility treatment</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Pediatric dental check-up</li> <li>Pediatric eye exam</li> </ul> | <ul style="list-style-type: none"> <li>Pediatric glasses</li> <li>Private-duty nursing</li> <li>Routine eye care (Adult)</li> <li>Routine foot care unless for treatment of diabetes</li> <li>Weight loss programs</li> </ul> |

**Other Covered Services** (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care - Limited to 30 visits
- Most coverage provided outside the United States. See [www.floridablue.com](http://www.floridablue.com).

### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-352-2583. You may also contact your state insurance department at 1-877-693-5236, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### **Your Grievance and Appeals Rights:**

For more information on your rights to a grievance or appeal, contact the insurer at 1-800-352-2583. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), or your state insurance department at 1-877-693-5236.

For non-federal governmental group health plans and church plans that are group health plans contact your employee services department. You may also contact the state insurance department at 1-877-693-5236.

## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

## Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage [does / does not ] the minimum value standard for the benefits it provides.**

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-352-2583.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-352-2583.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-352-2583.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-352-2583.

## Plan Documents:

If you want more detail about coverage and costs, you can get the complete terms in the policy or plan document by calling 1-800-352-2583 or by clicking the following link:

<http://www.bcbsfl.com/DocumentLibrary/COC/2016/LGPREACA/OFX/LG160040.pdf> .

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,640
- Patient pays \$900

#### Sample care costs:

|                            |                |
|----------------------------|----------------|
| Hospital charges (mother)  | \$2,700        |
| Routine obstetric care     | \$2,100        |
| Hospital charges (baby)    | \$900          |
| Anesthesia                 | \$900          |
| Lab tests                  | \$500          |
| Prescriptions              | \$200          |
| Radiology                  | \$200          |
| Vaccines, other preventive | \$40           |
| <b>Total</b>               | <b>\$7,540</b> |

#### Patient pays:

|                      |              |
|----------------------|--------------|
| Deductibles          | \$0          |
| Copays               | \$700        |
| Coinsurance          | \$0          |
| Limits or exclusions | \$200        |
| <b>Total</b>         | <b>\$900</b> |

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,820
- Patient pays \$1,580

#### Sample care costs:

|                                |                |
|--------------------------------|----------------|
| Prescriptions                  | \$2,900        |
| Medical Equipment and Supplies | \$1,300        |
| Office Visits and Procedures   | \$700          |
| Education                      | \$300          |
| Lab tests                      | \$100          |
| Vaccines, other preventive     | \$100          |
| <b>Total</b>                   | <b>\$5,400</b> |

#### Patient pays:

|                      |                |
|----------------------|----------------|
| Deductibles          | \$0            |
| Copays               | \$1,500        |
| Coinsurance          | \$0            |
| Limits or exclusions | \$80           |
| <b>Total</b>         | <b>\$1,580</b> |

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.
- If the SBC includes both individual and family coverage tiers, the coverage examples were completed using the per-person deductible and out-of-pocket limit on page 1.

**Questions:** Call 1-800-352-2583 or visit us at [www.floridablue.com](http://www.floridablue.com).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.floridablue.com](http://www.floridablue.com) or call 1-800-352-2583 to request a copy.

Florida Blue HMO is the trade name of Health Options, Inc., an HMO subsidiary of Blue Cross and Blue Shield of Florida, Inc.

These companies are Independent Licensees of the Blue Cross and Blue Shield Association. Florida Blue HMO provides administrative services only.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copays**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copays**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.