

## **SPECIAL ANNOUNCEMENT REGARDING THE COVID-19 CRISIS**

Covering Central Florida has been serving Central Florida residents through thick and thin over the last seven years by helping consumers navigate the sometimes confusing coverage options for ACA (Obamacare) marketplace health insurance. We are facing the most severe health crisis of our lifetime with the COVID-19 pandemic. Considering the expected surge in unemployment numbers in Florida combined with the potential hazard of in-person meetings. Covering Central Florida Navigators are prepared to assist.

If you find yourself being laid off due to business decisions related to the health crisis, the current rules provide a sixty-day eligibility window for you and your family, called a Special Enrollment Period, to sign up for health coverage available in your county. Please do not wait until the last minute to seek help figuring out which plans are best for your health care needs. As Information changes, Covering Central Florida will be doing our very best to keep consumers updated through our website and social media outlets.

ACA enrollees can get personalized help discussing the often confusing details of health care coverage. Consumers can go to [www.coveringcfl.net](http://www.coveringcfl.net) and select the scheduling an appointment link to meet with a trained assister virtually or telephonically. Consumers can also call the Covering Central Florida Marketplace number: 877-564-5031.

Covering Central Florida has trained navigators who can help individuals review the basics of health insurance, walk them through filling out the online application and explain how the financial assistance for premiums. Navigators have gone through the federally regulated training and are licensed by the State of Florida. Unlike insurance agents and brokers, our navigators have no financial stake in the plans people select and the help a Navigator provides is always free and unbiased.

Parents should also be aware that Florida KidCare offers head-to-toe coverage for children from birth through age 18. Covering Central Florida navigators are able to help families with Florida Kidcare as well as Marketplace.

Please follow your local health department, government and CDC websites for updated information on the COVID-19 crisis.